

SUMMARY REPORT: WENHAM WELLNESS CHECK CALLS



TOWN OF
WENHAM
MASSACHUSETTS

AVERAGE TIME TO CONTACT

8

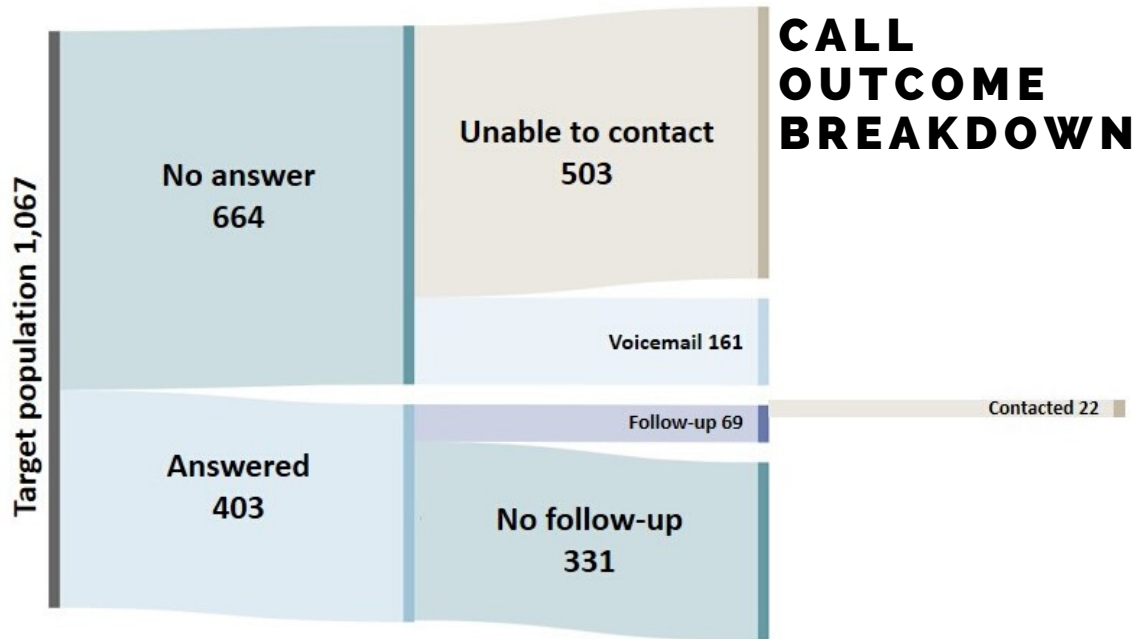
days to 1st call
(Council on Aging)

6

days to 1st call
(Volunteer)

20

days to follow-up
call



TIMELINE OF CALLS MADE TO WENHAM SENIORS



CALL OUTCOMES, BY AGE GROUP

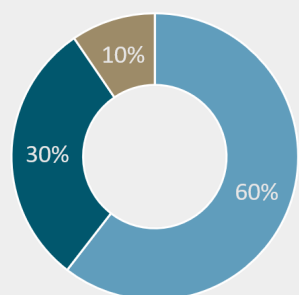
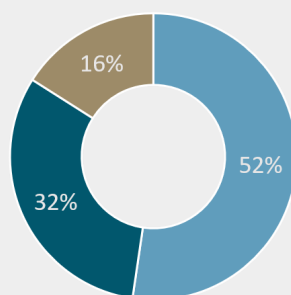
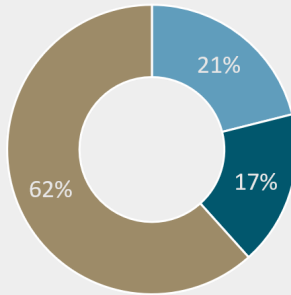
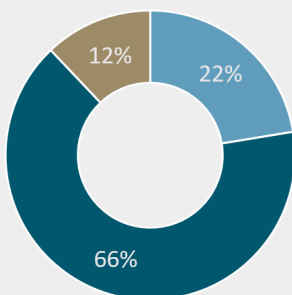
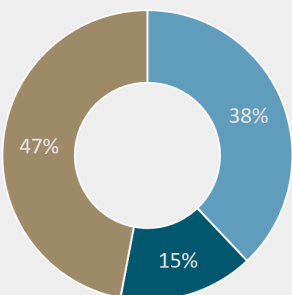
OVERALL

<60

60-69

70-79

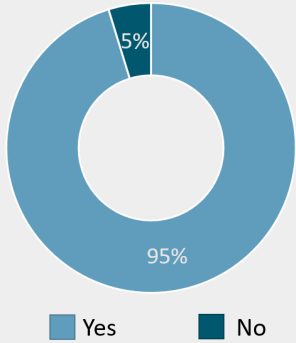
80+



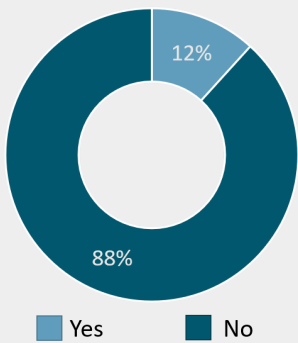
■ Answered ■ Voicemail ■ Unable to reach

RESPONSES TO OUR QUESTIONS

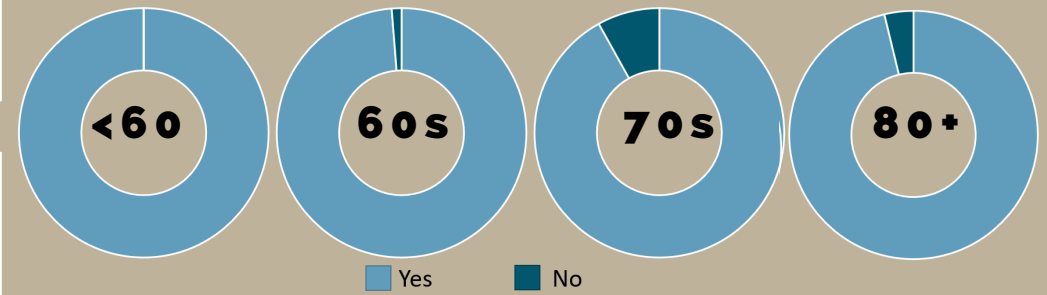
Do you have friends/relatives checking in on you?



Is there anyone in your neighborhood that you want us to check on?



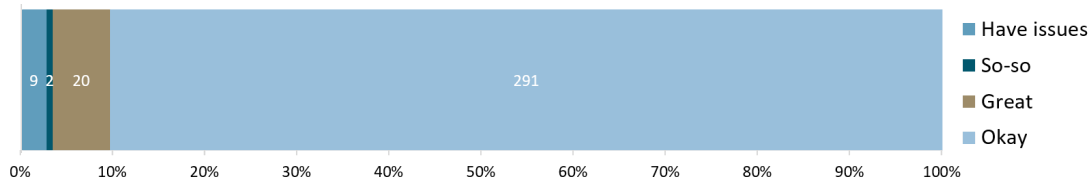
Has friends/relatives checking in, by age group



Has no other check in, by age group overall

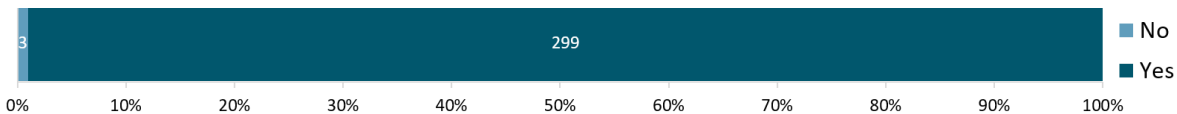
Age Group	Percentage
overall	5%
<60	0%
60s	1%
70s	8%
80+	4%

RESPONSES TO "HOW ARE YOU?"



Respondents who said they were doing 'great' were even spending their time gardening and relaxing; those who reported 'issues' were either worried someone they know has COVID-19, had financial issues, had recent surgeries, or had other physical or mental issues.

RESPONSES TO "DO YOU HAVE ACCESS TO GROCERIES?"



Respondents have access to groceries through a variety of ways: get them themselves (some made use of senior-only time), meals-on-wheels, online delivery. Some had groceries arranged by their children or their neighbors. Some who responded having no access to groceries mentioned potential hoarding and suggested there be a limit or some way to ration items.

Wanted a follow-up call (23% overall)

